

| Quality Policy Poster |              |              |              |
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## **Quality Policy**

Epichem's core business is to provide fine chemicals, reference standards, contract research and consultancy that meet or exceed customer expectations.

Epichem aims to provide exceptional customer-focussed products and services with integrity by:

- providing innovative solutions to unmet customer needs;
- promoting quality awareness throughout the organisation;
- monitoring and reviewing our quality objectives policy regularly to ensure completeness, effectiveness and suitability; and
- continually improving all aspects of our business practices, research, products and services.

To achieve these goals, Epichem has established and will maintain an effective Quality Management System based upon the ISO 9001, ISO 17025 and ISO 17034 international standards.

Epichem recognises that Quality is the responsibility of all management, employees and stakeholders and asks for active support to the company's commitment to continual improvement.

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